KCR 1 FINANCIAL PRESSURES: The ongoing government funding cuts will continue to have an impact on council services. Over the course of the last 4 years there has been a substantial reduction in government grants leading to significant financial savings delivered. The council needs a structured and strategic approach to deliver the savings in order to ensure that any change to service provision is aligned to the council's key priorities. In addition other partner organisations are facing financial pressures that impact on the council.

Risk Detail (cause)	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	Gross Likelihood	Gross Impact		Net Likelihood	Net Impact	Direction of Travel	Risk Owner and Actions
Reduction in government grants leading to the necessity to make savings Increased service demand and costs (for example an aging population). Financial pressures on other partners that impact on the council Central government have announced a 4 year spending review. The spending review is one year only for 2020/21.	Potential major implications on service delivery Impacts on vulnerable people Spending exceeds available budget Lack of long term funding announcements from central government creates uncertainty which hinders long term financial planning Lack of long term funding announcements from central government may impact on staff retention as it creates uncertainty for temporary posts funded by external funding	Probable	Major (20)	Effective medium term planning and forecasting Chief finance officer statutory assessment of balanced budget Regular communications on budget strategy and options with senior management and politicians Skilled and resourced finance and procurement service, supported by managers with financial awareness Ongoing analysis of 'no deal' Brexit implications through reports to Executive Financial Strategy 2019/20 approved		Moderate (14)	No change	Development of budget strategy for 2020/21 (Ian Floyd, 31/01/2020)

KCR 2 GOVERNANCE: Failure to ensure key governance frameworks are fit for purpose. With the current scale and pace of transformation taking place throughout the organisation it is now more important than ever that the council ensures that its key governance frameworks are strong particularly those around statutory compliance including information governance, transparency and health and safety.

Risk Detail (cause)	Implications (consequence)		Gross Impact	Controls	Net Likelihood	Net Impact	Direction of Travel	Risk Owner and Actions
Increased interactions in relation to FOIA and transparency Failure to comply with data protection and privacy legislation Serious breach of health and safety legislation Failure to comply with statutory obligations in respect of public safety	Increases in cases held or fines levied by Information Commissioner Failing to meet the legal timescales for responding to FOIA may result in reduced confidence in the council's ability to deal with FOIA and in turn, its openness and transparency Individuals will be at risk of committing criminal offences if they knowingly or recklessly breach the requirements of the GDPR legislation. Potential increased costs to the council if there are successful individual claims for compensation as a result of a breach of GDPR legislation. Impact on the end user/customer Public and staff safety may be put at risk Possible investigation by HSE	Probable	Major (20)	Electronic Communication Policy IT security systems in place Governance, Risk and Assurance Group (GRAG) Ongoing Internal Audit review of information security Health and Safety monitoring Regular monitoring reports to Audit & Governance committee and Executive Member decision sessions Open Data platform providing Freedom of Information (FOI) requested data Regular review of transparency code legislation and compliance Ongoing management of data architecture to provide depersonalised data to open data platform Public Protection Annual Control Strategy	Possible	Major (19)	New Action	Ongoing Action - Health and Safety training programmes at all levels (lan Floyd, 31/03/2020) Ongoing Action: regular review of internal audit reviews and recommendations (lan Floyd 31/03/20) NEW: Review of Council constitution underway, to report to Council in March 2020 (Suzan Harrington 31/3/20)

Risk Detail (cause)	Implications (consequence)	Gross Impact		Net Likelihood	Net Impact	Direction of Travel	Risk Owner and Actions
	Prohibition notices might be served preventing delivery of some services		Additional resource, training and improved processes to deal with FOIA requests				
	Prosecution with potential for imprisonment if Corporate Manslaughter		Additional resource, training and improved processes to deal with the implementation of GDPR				
	Further incidents occur						
	Adverse media/ social media coverage						
	Reputational impact						

KCR 3 EFFECTIVE AND STRONG PARTNERSHIPS: Failure to ensure partnership arrangements are fit for purpose to effectively deliver outcomes. In order to continue to deliver good outcomes and services, the council will have to enter into partnerships with a multitude of different organisations whether they are public, third sector or commercial entities. The arrangements for partnership working need to be clear and understood by partners to ensure they deliver the best possible outcomes.

Risk Detail (cause)	Implications (consequence)	Gross Likelihood		Controls	Net Likelihood	Net Impact	Direction of Travel	Risk Owner and Actions
Failure to effectively monitor and manage partnerships Partner (especially NHS, Academies) financial pressures may affect outcomes for residents Unilateral decisions made by key partners may effect other partners' budgets or services Financial pressure on York Teaching Hospitals NHS Foundation Trust (YTHFT) and Vale of York Clinical Commissioning Group (VOYCCG)	Key partnerships fail to deliver or break down Misalignment of organisations' ambitions and direction of travel Ability to deliver transformation priorities undermined Adverse impact on service delivery Funding implications Reputational impact	Probable	Major (20)	Account management approach to monitoring key partnerships Internal co-ordination such as Creating Resilient Communities Working Group (CRCWG)		Moderate (14)	No change	Ongoing action - Monitoring of controls (CMT, 31/03/2020)

KCR 4 CHANGING DEMOGRAPHICS: Inability to meet statutory duties due to changes in demographics. York has a rapidly changing demographic in relation to both residents and business. This brings with it significant challenges particularly in the delivery of adult social care and children's services. There has also been significant inward migration and as such the council needs to ensure that community impacts are planned for and resourced.

Risk Detail (cause)	Implications (consequence)	Gross Likelihood	Gross Impact	Controls	Net Likelihood	Net Impact	Direction of Travel	Risk Owner and Actions
of the population means that the council has to understand the needs of different communities in	Increased service demand from residents, including; statutory school placements, SEND, mental health, adult social care and environmental services (eg waste collection) Increased service demand in relation to business (eg Regulation, Planning) Impact of additional demands cause significant financial and delivery challenges, such as a rise in delayed discharges Reputational impact as these mainly impact high risk adult and children's social care service areas Unable to recruit workers in key service areas eg care workers	Probable	Major (20)	Place planning strategy to ensure adequate supply of school places DfE returns and school population reported every 6 months Local area working structures in frontline services, including Early intervention initiatives and better selfcare Assessment and Care management review complete, to better manage adult social care demand on CYC based on community led support Advice and Information Strategy complete, to provide residents with direct access to support and services, to better manage adult social care demand on CYC, resulting in the launch of Livewell York in March 19 Investment in support brokerage work with NHS integrated commissioning Stakeholder and officer group, to create a more connected and	Possible		Update to action deadline	Ongoing Action - Ensure adequate supply of schools places (CYC Place Planning Strategy, Governance Structure) (Amanda Hatton, 31/03/2020) Further redesign and implementation of new arrangements for early help and prevention (Sophie Wales, 30/06/2020) REVISED DATE Continue to analyse the Local Plan and Major development projects demographic data to determine the impact on all CYC services. Note: The Local Plan is currently in the public enquiry
needs living into adulthood				integrated health and social care system. Officer caseload monitoring				process which will consider the impact (CMT, 31/12/20) REVISED DATE

Risk Detail (cause)	 Gross Likelihood		Net Likelihood	Net Impact	Risk Owner and Actions
Demographic of workforce supply unable to meet workforce demand Failure to plan for the impact of a rapid change in demographics to front line service provision		Internal co-ordination such as Creating Resilient Communities Working Group (CRCWG) York Skills Plan to 2020 The Education Planning Team have completed a review of demographic data to determine the impact on schools			

KCR 5 SAFEGUARDING: A vulnerable child or adult with care and support needs is not protected from harm. Ensuring that vulnerable adults and children in the city are safe and protected is a key priority for the council. The individual, organisational and reputational implications of ineffective safeguarding practice are acute.

Risk Detail (cause)	Implications (consequence)	Gross Likelihood	Gross Impact	Controls	Net Likelihood	Net Impact	Direction of Travel	Risk Owner and Actions
Failure to protect a child or vulnerable adult from death or serious harm (where service failure is a factor)	Vulnerable person not protected Children's serious case review or lessons learned exercise Safeguarding adults review Reputational damage Serious security risk Financial implications, such as compensation payments	Probable	Major (20)	Safeguarding sub groups Multi agency policies and procedures Specialist safeguarding cross sector training Quantitative and qualitative performance management Reporting and governance to lead Member, Chief Executive and Scrutiny Annual self assessment, peer challenge and regulation Audit by Veritau of Safeguarding Adults processes Children's and Adults Safeguarding Boards (LSCB & ASB) Ongoing inspection preparation & peer challenge National Prevent process DBS checks and re-checks Effectively resourced and well managed service	Possible		No change	Ongoing action Safeguarding Board annual action plan 2019/20 (Sharon Houlden and Amanda Hatton, 31/03/2020)

ANNEX A
KEY CORPORATE RISK REGISTER AT M3 2019/20

Risk Detail (cause)	Gross Likelihood	Controls	Net Likelihood	Net Impact	Direction of Travel	Risk Owner and Actions
		Safeguarding Board annual plan 2018/19 is approved				
		Controls implemented from peer review action plan				
		Chief Officer Group which brings together Chief Officers from relevant organisations in relation to safeguarding eg police, CYC				
		Community Safety Plan 2017 to 2020 agreed by Executive 28 Sep 2017				
		Completed restructure of Children's social care services				
		Children's Social Care records system is upgraded. This is monitored by a project board. On going development is planned and awaiting costings				
		July 2019 supplementary budget provided additional funding				

KCR 6 HEALTH AND WELLBEING: Failure to protect the health of the local population from preventable health threats.

Risk Detail (cause)	Implications (consequence)	Gross Likelihood	Gross Impact	Controls	Net Likeliho od	Net Impact	Direction of Travel	Risk Owner and Actions
of citizens against preventable disease by	Likelihood of mass disease outbreaks Late diagnosis & delay in treatment of health conditions that could be identified earlier through routine screening e.g. breast & cervical cancer, diabetic sight loss Reduction in life expectancy	Probable	Major (20)	Liaison with NHS and Public Health England and development of plans to be able to make a large scale response e.g. Mass Treatment Plan. Health Protection Board recently established with good engagement across partners in local and regional meetings. Annual Health Protection Report to the Health and Wellbeing Board and Health & Adult Social Care Policy and Scrutiny Committee CYC Director of Public Health is co-chair with NHS England of the North Yorkshire & York Local Health Resilience Partnership. Internal audit of health protection governance has been completed giving reasonable assurance.		Moderate (14)	No change	An external peer review has been undertaken of health protection arrangements. The final report has been received and the service is currently developing an action plan to be overseen by the Health & Wellbeing Board (Sharon Stoltz, 31/03/20)

KCR 7 CAPITAL PROGRAMME: Failure to deliver the Capital Programme, which includes high profile projects. The capital programme currently has a budget of £615m from 2019/20 to 2023/24. The schemes range in size and complexity but are currently looking to deliver two very high profile projects, the Community Stadium and York Central, which are key developments for the city.

Risk Detail (cause)	Implications (consequence)	Gross Likelihood	Gross Impact	Controls	Net Likelihood	Net Impact	Direction of Travel	Risk Owner and Actions
Complex projects with inherent risks Large capital programme being managed with reduced resources across the Council Increase in scale of the capital programme, due to major projects and lifting of borrowing cap for Housing	Additional costs and delays to delivery of projects The benefits to the community are not realised Reputational Damage	Probable	Major (20)	Project boards and project plans Regular monitoring of schemes Capital programme reporting to Executive and CMT Financial, legal and procurement support included within the capital budget for specialist support skills Project Management Framework Additional resource to support project management Capital Strategy 2019/20 to 2023/24 approved in Feb 2019 A&G agreed there was sufficient assurance in relation to governance of major projects Internal Audit Report gave reasonable assurance on project management arrangements	Possible	Moderate (14)	No Change	Development of capital strategy for 2020-21 (Ian Floyd, 31/01/2020)

KCR 8 LOCAL PLAN: Failure to develop a Local Plan could result in York losing its power to make planning decisions and potential loss of funding. The council has a statutory duty to develop a Local Plan, a city wide plan, which helps shape the future development in York over the next 20 years. It sets out the opportunities and policies on what will or will not be permitted and where, including new homes and businesses. The Local Plan is a critical part of helping to grow York's economy, create more job opportunities and address our increasing population needs.

Risk Detail (cause)	Implications (consequence)	Gross Likelihood	Gross Impact	Controls	Net Likelihood	Net Impact	Direction of Travel	Risk Owner and Actions
Failure to agree and adopt a Local Plan for the City. The Council has submitted the Draft Local Plan for Examination. This represents a significant milestone in the plan making process. The Draft Local Plan has to complete the Examination stage. There remains a risk that if the Plan fails this stage more work may be required and / or the plan has to amended before adoption by the Council . In these circumstances the overall risk score remains unchanged.	which are not in accordance with the Draft Plan may continue to be submitted as planning applications	Probable	Major (20)	NEW: The plan making process following national guidance, good practice and specialist legal advice. Continued close liaison with:	Possible	Major (19)	New Controls, updated implicatio ns and revised date	Ongoing action - Monitoring of controls (Mike Slater, 31/12/2020) - UPDATED

Risk Detail (cause)	, , ,				Net	Direction	Risk Owner and
		Likelihood	Impact	Likelihood	Impact	of Travel	Actions
	Development processes and decision making is slowed down						

KCR 9 COMMUNITIES: Failure to ensure we have resilient, cohesive, communities who are empowered and able to shape and deliver services. The council needs to engage in meaningful consultation with communities to ensure decisions taken reflect the needs of residents, whilst encouraging them to be empowered to deliver services that the council is no longer able to do. Failing to do this effectively would mean that services are not delivered to the benefit of those communities or in partnership.

Risk Detail (cause)	Implications (consequence)	Gross Likelihood	Gross Impact	Controls	Net Likelihood	Net Impact	Direction of Travel	Risk Owner and Actions
Failure to effectively engage with the communities we serve Failure to contribute to the delivery of safe communities Failure to effectively engage stakeholders (including Members and CYC staff) in the decision making process Failure to manage expectations Communities are not willing/able to fill gaps following withdrawal of CYC services Lack of cohesion in the planning and use of CYC and partner community based assets in the city	Lack of buy in and understanding from stakeholders Alienation and disengagement of the community Relationships with strategic partners damaged Impact on community wellbeing Services brought back under council provision — reputational and financial implications Budget overspend Create inefficiencies Services not provided Poor quality provision not focused on need, potential duplication, ineffective use of resources, difficulty in commissioning community services e.g. Library services	Probable	Major (20)	Creating Resilient Communities Working Group (CRCWG) New service delivery models, including Local Area Teams. Local Authority Co- ordination Neighborhood Working Revised Community Safety Plan Devolved budgets to Ward Committees and delivery of local action plans through ward teams Local area working restructures for Children's, Adults and Housing Services Improved information and advice, Customer Strategy and ICT support to facilitate self service CYC Staff and Member training and development The July 2019 supplementary budget provided additional resources to the safer community fund, community engagement officer and use of Brexit funding	Possible	Major (19)	Revised Date	Develop a Community Engagement Strategy (Amanda Hatton, 31/12/2019) New framework of consultation across the City to support the Community Engagement Strategy (Claire Foale 31/3/20) REVISED DATE

KCR 10 WORKFORCE/ CAPACITY: Reduction in workforce/ capacity may lead to a risk in service delivery. It is crucial that the council remains able to retain essential skills and also to be able to recruit to posts where necessary, during the current periods of uncertainty caused by the current financial climate and transformational change. The health, wellbeing and motivation of the workforce is therefore key in addition to skills and capacity to deliver.

Risk Detail (cause)	1 ,	Gross Likelihood		Controls	Net Likelihood	Net		Risk Owner and Actions
The necessity to deliver savings has resulted in a	Increased workloads for staff	Probable	Major (20)	Workforce Strategy/ People Plan		Moderate (14)	No	The outputs of the Workplace Health &
reduced workforce	Impact on morale and as a		(20)	Stress Risk Assessments		(14)	G	Wellbeing group and
requiring new and specialist skills	result, staff turnover			PDRs				the Wellbeing survey will be used to
	Inability to maintain service							develop a Workplace
Recruitment and retention difficulties as the council	standards			Comprehensive Occupational Health provision including counseling				Health & Wellbeing Strategy for the
may be seen as a less	Impact on vulnerable							organisation.
attractive option than the private sector	customer groups			HR policies e.g. whistleblowing, dignity at work				(31/03/20, Sharon Stoltz)
	Reputational damage							,
Lack of succession				Development of coaching/ mentoring				Ongoing action:
	Single points of failure throughout the business			culture to improve engagement with staff				Review of HR policies to ensure
HR Policies may not be								they compliment the
consistent with new ways of				Corporate Cost Control Group				new ways of working
working (eg remuneration	announcements from central			monitoring of absence and				in the future (lan
	government may impact on staff retention as it creates			performance reporting				Floyd 31/03/20)
Uncertainty around long	uncertainty for temporary			Apprenticeship task group				
_	posts funded by external funding			Agency and Interim Staffing Policies				
	· ·							
	Potential recruitment issues if staff with EU citizenship			Absence Management Policies				
illay leave	leave and are difficult to replace			Substance Misuse Policy				
	,							

Risk Detail (cause)	Implications (consequence)	Gross Likelihood	Gross Impact	Controls	Net Likelihood	Net Impact	Direction of Travel	Risk Owner and Actions
				The council has signed up to a pledge to become a Time to Change Employer with a focus on mental health.				
				A Workplace Health & Wellbeing Group has been established with staff & trade union representation which is chaired by the Director of Public Health.				
				A staff health & wellbeing survey has been undertaken & this is being followed up by staff focus groups.				
				Increase in regulatory compliance to protect the workforce eg Health and Safety regulations, working time directives				
				Increase in Living wage				
				Engagement with staff that had concerns about the EU settlement Scheme for European Citizens and offer of support through York Learning, Registrars and Citizens' Advice Bureau				

KCR 11 EXTERNAL MARKET CONDITIONS: Failure to deliver commissioned services due to external market conditions.

The financial pressures experienced by contracted services (in particular Adult Social Care providers) as a result of increases to the living wage could put the continued operation of some providers at risk. The Council has a duty to ensure that there is a stable/diverse market for social care services delivery to meet the assessed needs of vulnerable adults/children.

Some services provided by the Council cannot be provided internally (eg Park and Ride) and must be commissioned. External market conditions such as the number of providers willing to tender for services may affect the Council's abilty to deliver the service within budget constraints.

Risk Detail (cause)	Implications (consequence)	Gross Likelihood	Gross Impact	Controls	Net Likelihood	Net Impact	Direction of Travel	Risk Owner and Actions
Increases to the national living wage. Recruitment and retention of staff If failure occurs, the Council may remain responsible for ensuring the needs of those receiving the service continue uninterrupted.		Unlikely	Major (18)	Clear contract and procurement measures in place Ongoing review of operating and business models of all key providers and putting further mitigation in place, such as more robust contract monitoring and commissioning some 'enhanced' credit checks CYC investment in extra care OPHs has reduced recruitment pressure Revised SLA with independent care group and quarterly monitoring meetings with portfolio holder Increase in homecare fees to reflect actual cost of care Local policies in place for provider failure Ongoing analysis of 'no deal' Brexit implications through reports to Executive No specific supply chain or procurement issues have been identified, although there is a general	Unlikely	Moderate (13)	No change	Ongoing action: Ongoing attendance at Independent Care Group Provider Conference (Sharon Houlden 31/03/20)

Risk Detail (cause)	• • • • • • • • • • • • • • • • • • • •	Gross Likelihood		Net Likelihood	Net Impact	Risk Owner and Actions
			concern regarding unknown impacts from a number of suppliers and service providers as this is difficult to quantify given the uncertainty and increasing likelihood of a no deal Brexit.			

KCR 12 MAJOR INCIDENTS: Failure to respond appropriately to major incidents. Local Authorities are required by law to make preparations to deal with emergencies. Local Authorities have four main responsibilities in an emergency 1. to support the Emergency Services, 2. to co-ordinate non-emergency organisations, 3. to maintain their own services through a robust Business Continuity Management process and 4. to facilitate the recovery of the community.

The Council must ensure that its resources are used to best effect in providing relief and mitigating the effects of a major peacetime emergency on the population, infrastructure and environment coming under it's administration. This will be done either alone or in conjunction with the Emergency Services and other involved agencies, including neighbouring authorities.

Risk Detail (cause)	Implications (consequence)	Gross Likelihood		Controls	Net Likelihood	Net Impact	Direction of Travel	Risk Owner and Actions
An uncoordinated or poor response to a major incident such as: • Flood • Major Fire • Terrorist Attack • NEW: Civil Unrest in relation to political issues such as Brexit	Serious death or injury Damage to property Reputational damage Potential for litigation Potential for corporate manslaughter charges if risks are identified and proposed actions not implemented	Probable	Catastrophic (24)	Emergency planning and Business Continuity Plans in place and regularly reviewed Strong partnerships with Police, Fire, Environment Agency and other agencies Support to Regional Resilience forums Support and work in partnership with North Yorkshire local resilience forums Investment in Community Resilience (re Flooding) Work with partners across the city to minimise the risk of a terrorist attack Implemented physical measures for certain events Review of city transport access measures (Exec Feb 18, Sep 18)	Possible	Major (19)	New Risk detail	Ongoing action: Regular review of emergency and business continuity plans (Neil Ferris, 31/3/20) Improvements to enhance flood protection (The Environment Agency)

KCR 13 BREXIT: The implications for council services, should the UK leave the EU. Lack of clarity on the final outcome of negotiations and whether the withdrawal agreement will be accepted by parliament makes it difficult to fully access the implications of Brexit for York. Many risks are intangible given the variety of future scenarios that exist. The Council has therefore to the extent information allows undertaken limited assessments and planning for a no deal scenario looking at the implications internally, city wide and regional/national. This will inform the Council's response to any challenges or opportunities posed by Brexit and prioritise information and support for residents.

Risk Detail (cause)		Gross Likelihood	Gross Impact	Controls	Net Likelihood	Net Impact	Direction of Travel	Risk Owner and Actions
Lack of certainty and guidance from government departments Staff with EU citizenship may leave	Lack of guidance and certainty makes it difficult to plan effectively as there are so many scenarios to account for. Potential recruitment issues if staff with EU citizenship leave and are difficult to replace Potential implications on service delivery include; • Supply chain/ procurement issues • Community Cohesion • Medical provision for SEND residents • Increase in unaccompanied children seeking asylum • NEW: Economic impact on residents (eg price increases) increase pressure on council services • NEW: Civil Unrest	Probable	Major (20)	Reports to Executive to provide an overview and assessment of the Council's Brexit preparations Weekly consideration of emerging issues by CMT and fortnightly standing item for Member breifings as necessary. Nomination of a named officer for coordination of information on behalf of CMT Review of technical notices provided by Central Government Regular meetings and intelligence gathering with Heads of Service Sharing information on a regional level with the North Yorkshire Local Resilience Forum Engagement with staff that had concerns about the EU settlement Scheme for European Citizens and offer of help through York Learning, Registrars and Citizens' Advice Bureau	Probable	Moderate (15)	New Implications	Ongoing: Regular assessment of the position, based on central government guidance (CMT)

ANNEX A
KEY CORPORATE RISK REGISTER AT M3 2019/20

Risk Detail (cause)	Implications (consequence)	Gross Likelihood	Gross Impact		Net Likelihood	Net Impact	Direction of Travel	Risk Owner and Actions
	Potential financial pressures if Brexit results in an increase in costs		Impact	City wide engagement in the form of Brexit City Partner Meetings and email communications Dissemination of information to businesses through the Make it York and Local Enterprise Partnership websites Communication to residents through posters, postcards and social media channels Attendance by Council Officers to government run workshops	Likelihood	Impact	Travel	Actions
				Central government Brexit funding of £210k over 2 years to aid with Brexit related work, plus additional funding expected shortly No specific supply chain or procurement issues have been identified, although there is a general concern regarding unknown impacts from a number of suppliers and service providers as this is difficult to quantify given the uncertainty and increasing likelihood of a no deal Brexit.				
				A watching brief is being maintained on this and the potential impact on major projects as a number of recently let contracts have required				

Risk Detail (cause)	, , ,	Gross Likelihood		Net Likelihood	Net Impact	Risk Owner and Actions
			the Council to confirm Contractors are not bearing Brexit risks.			